

**BEFORE THE FORUM  
FOR REDRESSAL OF CONSUMER GRIEVANCES  
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 2<sup>nd</sup> day of August' 2021  
Complaint ID.94072021Dt: 03.07.2021/2021-22/Kadapa Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao  
Sri.Y. Sanjay Kumar  
Sri. K.R.S. Dharmagnani  
Sri. Dr. R. Surendra Kumar**

**Chairperson  
Member (Technical)  
Member (Finance)  
Independent Member**

**Between**

**N. Kiran Kumar,  
D.No:10-161,  
R.N. Peta,  
Rly. Kodur,  
Kadapa Dt.**

**Complainant**

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**ORDER**

1. The case of the complainant is that on 16.12.2019 ADE and AEE transferred the electricity service connection without his consent. He raised objection over name transfer and gave a complaint to cancel it.

He has also requested them to provide details to challenge the same before court on sale deed and name transfer. But those officers delayed with false information. He had applied for information under RTI dt: 08.01.2020 to know the facts. But the information was not given, kept dragged by blocking his phone number till M. Kameshwara Rao filed petition before court on 10.09.2020. AEE provided information on 21.09.2020. As he received information to his RTI application, he found that they are fake documents. Again he presented a complaint on 07.10.2020 to AEE and againto ADE on 17.10.2020. He filed a complaint in spandana on 17.11.2020 on the procedure followed for name transfer and with whose consent the name transfer had taken place. This complaint is not relevant to court case, accepting fake documents is a crime and enquiry is not conducted. He has also approached SAO with all

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DESPATCHED  
DATE 02/08**

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relevant documents but there was no response. In the year 2019, he has given a complaint against AEE and lineman for illegal power supply and theft of electricity wire to '1912', since then he was harassed with false statements to higher officials on his complaint. Keeping the same in mind, he denied the information till M. Kameshwara Rao filed petition before the court. AEE sent Lr. No. AEE/O/KDR/JE/D.No.837/21 on 26.05.2021 that notice was sent to M. Kameshwara Rao and he got reply through his counsel stating that name transfer was done with the consent of owner but on indemnity bond written as without the consent of the owner. But no action was taken against M. Kameshwara Rao though he provided evidence.

2. Since the averments of complaint did not disclose any relief sought from this forum, this forum entertained a doubt in respect of maintainability of the complaint before this forum and posted for hearing in respect of maintainability of the complaint.
3. A report from EE/O/Rajampeta was called for.
4. EE/O/Rajampet in his report stated that M. Kameshwar Rao applied for name transfer to HSC No's. 9169, 16031, 16032 and 16033 at mee-seva on 17.12.2019 by enclosing name transfer application along with registration form, Aadhar card, electricity bills, registered sale deed and indemnity bond for title transfer with Notary signature. The name was automatically changed on 18.12.2019 as per norms of APSPDCL regarding name transfer applied at mee-seva. For the mentioned RTI request dt: 08.01.2020, complainant personally visited the AEE office and obtained information regarding name transfer. AEE/O/Kodur also explained the procedure of name transfer for the above services. After that N. Kiran Kumar once again requested for written reply for RTI and handed over the same RTI request on 21.09.2020. AEE handed over the written reply on 25.09.2020. Dy. EE/O/Kodur has also given information under RTI on 13.10.2020. AEE/Dy.EE has closed all spandana complaints with relevant

information. In addition to continuous complaints from Sri. N. Kiran Kumar, AEE has given notice to Mr. M. Kameshwar Rao to produce all relevant documents including house tax. Reply was received and enclosed. There is no departmental intervention regarding name transfer and there is no intentional favour to Mr. M. Kameshwar Rao by AEE/Dy.EE.

5. Complainant was heard through phone on 22.07.2021 as he represented that he was not able to connect to video conferencing or through WhatsApp due to internet problem. Both complainant and Executive Engineer reiterated their versions mentioned in their pleadings.
6. Point for determination is whether complaint is maintainable before this forum?

Complainant represented that a civil suit for eviction was filed by Mr. M. Kameshwara Rao on the file of Junior Civil Judge, Rly. Kodur and it is pending. He also represented that he is not seeking transfer of the service connections. Complainant is not seeking any executable relief from this forum.

The grievance of the complainant is that name transfer was made without consent of the owner on fake documents, his request for information under RTI Act was not provided in time and dragged the matter till M. Kameshwara Rao filed Civil Suit and AEE and Dy.EE facilitated the said M. Kameshwara Rao. So also no action was taken against M. Kameshwara Rao for producing fake documents. If complainant is intended to seek relief against AEE and Dy.EE for not providing information sought by him under RTI Act, his remedy is not before this forum and it is elsewhere. If complainant is intended to take action against the officers for dereliction of their duties, then also his remedy is not before this forum.



To  
The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.  
Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/  
Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha  
Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra  
Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills,  
Lakdikapool, Hyderabad- 500 004.